



What to Expect

Mental Health Assessments for DVA Claims



An initial 1 hour telehealth appointment is made with one of our psychiatrists. This appointment allows us to gain an initial understanding of you and your current mental health status. This includes, but is not limited to, your experiences in the ADF.



The psychiatrist writes a letter back to your GP with a summary, diagnoses, and treatment guidelines. This document is primarily intended to provide your treating GP with a list of diagnoses and potential treatment pathways. **This letter is not sent to DVA as it may include information that is not relevant to your claim.**



Our team then uses the psychiatrist's letter to develop a diagnosis letter to submit to DVA. We include provisional diagnoses that we believe are *claimable* under the relevant compensation legislation. **Please note that these provisional diagnoses may differ to those in the psychiatrist's letter.**



After you have submitted your claim to DVA, and the Department has appointed a delegate to consider your case, DVA issues a request for a more comprehensive psychiatric report. Once this request is received by Zed3, you are booked in for an additional 1.5 hour telehealth session with one of our Clinical Claims Specialists who obtain the relevant details for your DVA report, and the final diagnoses. The report is reviewed and signed off by a senior Zed3 psychiatrist (after fact checking by you), and we submit it to DVA.

Zed³
Medical Group

For more information,
visit our website today:



zed3.com.au

For any questions
please contact:



veteranservices@zed3.com.au

