

Zed3 Veteran Services

Information for Veterans



ZedThree
Veteran Services

Zed③
Medical Group

Zed3 Veteran Services are mental health experts highly experienced in DVA mental health claims. We are an independent, nationwide service provider working with veterans to deliver the best possible outcomes from your claims.

Engaging in this process may mean engaging in your first ever interaction with a mental health professional. We understand that the mental health claims process also comes with its own challenges and complexities. For these reasons, **we offer a faster, more collaborative approach to mental health claims.**

How it works



1

GP refers you for a telehealth appointment with a Zed3 psychiatrist **within 4 weeks of referral.** Zed3 psychiatrist sends initial treatment recommendations and provisional diagnoses back to the referring GP.



2

Once you have lodged a claim and DVA allocate for processing, you attend a telehealth appointment with a Zed3 Clinical Claims Specialist to complete your DVA paperwork (ILC/PI).



3

Zed3 Clinical Claims Specialists complete the report, inviting feedback from you and your advocate. A final review is conducted on the report by a senior Zed3 Psychiatrist, before being submitted by Zed3 to DVA.

Through working with thousands of veterans and their advocates over the last five years, we have gained a strong understanding of the DVA mental health claims process — so you don't have to. We are guided by your experience and the expertise of advocates, and are eager to work alongside you.

Zed3 Veteran Services strives to leave you feeling valued and empowered.

Our service comes at no cost to veterans, with all appointments and reports billed directly to DVA.

Get in touch



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<https://zed3.com.au/>

