



# Information for General Practitioners

If you see a veteran with mental health concerns that are or may be related to their military service, they may be entitled to support through DVA.

Zed3 Veteran Services are mental health experts highly experienced in DVA mental health claims. We are an independent, nationwide service provider working with veterans to deliver the best possible outcomes from their claims.

**We offer a faster, more collaborative approach to mental health claims.**

## How it works



1

GP requests a telehealth psychiatric assessment for DVA through [veteranservices@zed3.com.au](mailto:veteranservices@zed3.com.au). GP refers client for an appointment with a Zed3 psychiatrist within 4 weeks of referral.

Zed3 psychiatrist sends initial treatment recommendations and provisional diagnoses back to the referring GP to support a link to continued mental health treatment.



2

Once the veteran has lodged a claim and DVA allocate for processing, they attend a telehealth appointment with a Zed3 Clinical Claims Specialist to complete their DVA paperwork (ILC/PI).



3

Zed3 Clinical Claims Specialists complete the report, inviting feedback from the veteran and their advocate. A final review is conducted on the report by a senior Zed3 Psychiatrist, before being submitted by Zed3 to DVA.

As the veteran's GP, you can refer them to our psychiatrist team, who takes care of the DVA mental health claim assessments with no further requirement for GP input in the mental health claims process.

**Our service comes at no cost to veterans, with all appointments and reports billed directly to DVA.**

## Get in touch



(02) 6109 8830



[veteranservices@zed3.com.au](mailto:veteranservices@zed3.com.au)



<https://zed3.com.au/>

