

Zed3 Veteran Services Information for Advocates



Zed3 Veteran Services are mental health experts highly experienced in DVA mental health claims. We are an independent, nationwide service provider working with veterans to deliver the best possible outcomes from their claims.

We offer a faster, more collaborative approach to mental health claims.

How it works



1

GP refers client for a telehealth appointment with a Zed3 psychiatrist **within 4 weeks of referral.**

Zed3 psychiatrist sends initial treatment recommendations and provisional diagnoses back to the referring GP.



2

Once the veteran has lodged a claim and DVA allocate for processing, they attend a telehealth appointment with a Zed3 Clinical Claims Specialist to complete their DVA paperwork (ILC/PI).



3

Zed3 Clinical Claims Specialists complete the report, inviting feedback from the veteran and their advocate. A final review is conducted on the report by a senior Zed3 Psychiatrist, before being submitted by Zed3 to DVA.

Through working with thousands of veterans and their advocates over the last five years, we have gained a strong understanding of the DVA mental health claims process — so our clients don't have to. We are guided by the experience of veterans and the expertise of their advocates, and are eager to learn from and work alongside you.

Zed3 Veteran Services strive to leave veterans feeling valued, seen, and heard.

Our service comes at no cost to veterans, with all appointments and reports billed directly to DVA.

Get in touch



(02) 6109 8830



veteranservices@zed3.com.au



<https://zed3.com.au/>

